

# ARDENGLEN COMMUNITY INFORMATION HUB DURING COVID-19



Welcome to **Ardenglen's** community information hub, which provides information and details of what support is available to you and your families during uncertain times during the COVID-19 Pandemic and covers local as well as city-wide support & information.

## LOCAL SUPPORT



### CASTLEMILK TOGETHER Working Together to support Castlemilk and Each Other



**Castlemilk Together** is a partnership of people and organisations working and living in **Castlemilk**

Aims:-

- To work in partnership with the community and others to understand food insecurity, to challenge it and to reduce its impact.
- To create platforms for the voices of the community to be heard.
- To co-ordinate (and deliver) food and nutrition activities that bring people together, based on community need.

Partners include: *Ardenglen; Cassiltoun; Craigdale & North View Housing Associations, Ardenglen Community Committee, Castlemilk Parish & Castlemilk Community Churches, Urban Roots, The Senior Centre, Castlemilk Community Football, Women Against Capitalism, Castlemilk Youth Complex, Streetwise, Castlemilk Relaxation Centre, Jeely Piece Club, Miller & Castleton Primary Schools and Arnwood & Indigo Nurseries, local community activists/representatives from Parent Council's.*


**Current Situation: -**




Partners have been working hard on the ground and behind the scenes reacting and developing a process of support. To date we have set up and delivering food/essentials as detailed in the table.

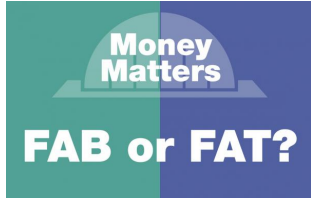
Category	Support Available	Details
<b>Families/Children Households</b>	<p>Free Food Parcels - delivered direct to households every Monday &amp; Friday</p> <p><i>Criteria:</i> financial insecurity loss of employment self-isolating</p>	<p>Contact Castlemilk Together Face Book <a href="https://www.facebook.com/pages/category/Community/Castlemilk-Together-Community-Food-Action-470967613405301/">https://www.facebook.com/pages/category/Community/Castlemilk-Together-Community-Food-Action-470967613405301/</a> by sending a message with name, address, no of adults, no of children, dietary (particularly for ethnic households), contact number &amp; reason for request.</p> <p>If you do not have digital access please contact Kelly Burns 07968713607 or Fiona McGovern on 079691823304</p> <p><b><i>Who can make a referral on your behalf</i></b></p>
<b>Adults/Older Adults Single/Couple Households</b>	<p>Free Food Parcels - delivered direct to households every day Monday to Friday.</p> <p>Referrals will be taken up to 4pm for delivery the next day</p> <p><i>Criteria:</i> financial insecurity loss of employment self-isolating</p>	<p>Contact Castlemilk Parish Church Face Book <a href="https://en-gb.facebook.com/castlemilkparishchurch">https://en-gb.facebook.com/castlemilkparishchurch</a> by sending a message with name, address, single/couple, dietary (particularly for ethnic households), contact number &amp; reason for request.</p> <p>If you do not have digital access please contact Kelly Burns 07968713607 or Fiona McGovern on 079691823304</p> <p><b><i>Who can make a referral on your behalf</i></b></p>
<b>All Age Groups</b>	<p>Support, errands/shopping, prescription collection - <i>available for those who can pay for the service.</i></p> <p><i>Criteria:</i> self-isolating</p>	<p>Contact Relaxation Centre on 07971358717 or 07957378653 or e:mail <a href="mailto:kittytap@hotmail.co.uk">kittytap@hotmail.co.uk</a></p>

<p><b>All Age Groups</b></p>	<p>Mental Health Support &amp; Signposting</p> <p><i>Criteria:</i> self-isolating feeling anxious</p>	<p>Contact L D - Let's Talk on 07825428847 or contact their Face Book <a href="https://www.facebook.com/LD-Lets-Talk-101721444549527">https://www.facebook.com/LD-Lets-Talk-101721444549527</a></p> <p>A supportive listening ear who will signpost to agencies with specialist help if required.</p>
<p><b>Adults</b></p>	<p>Free impartial advice for employed or self-employed residents affected by COVID-19.</p> <ul style="list-style-type: none"> <li>• support to claim Universal Credit</li> <li>• independent Legal Advice on social security</li> <li>• Housing Law</li> <li>• Employment Law</li> <li>• Debt issues</li> </ul>	<p>Contact Castlemilk Law Centre on 0141 634 0313 or <a href="mailto:mail@castlemilklawcentre.co.uk">mail@castlemilklawcentre.co.uk</a></p>

## **GLASGOW WIDE SUPPORT**

	<p>A link to Glasgow City Councils "Glasgow Helps" Hub, which details support available city wide that you can access as a resident of Glasgow City Council. This link contains a range of support from a variety of various.</p>	<p>If you are a local resident of Glasgow looking for help during Covid-19 food delivery, pharmacy errand or crisis support please visit: <a href="https://www.glasgowhelps.org/">https://www.glasgowhelps.org/</a> or call the Helpline Telephone Number : 0141 345 0543</p>
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	<p>GLASGOW LIFE UNIVERSAL CREDIT SUPPORT LINE</p>	<p>Glasgow Life are continuing to offer a Universal Credit support service from its libraries via an appointment system. This service has now moved to a phone support service only.</p> <p><b>FREEPHONE 0808 169 9901</b></p>
	<p>Support with energy related questions and free impartial advice in relation to COVID-19</p>	<p>For more please visit <a href="https://www.informationenergysavingtrust.org.uk">informationenergysavingtrust.org.uk</a> or call 0808 808 2282</p>
	<p><b>The Good Morning Service</b> is available free of charge for those aged 55+ years, living in Glasgow City Council area.</p>	<p><b>Contact 0141 336 7766 or 0333 101 0036</b></p> <p>Email: <a href="mailto:info@goodmorningservice.co.uk">info@goodmorningservice.co.uk</a></p> <p><a href="https://www.goodmorningservice.co.uk">https://www.goodmorningservice.co.uk</a></p>



### Fuel Poverty/Fuel Debt

- Support to access Pre-payment meter Grants (for those with self-reported health conditions on benefits).
- Support for those with fuel debt concerns who are not on a pre-paid meter.

### Money Matters Money Advice Centre

Phone: 0141 445 7610  
Mobile: 07507 150 421  
FAX: 0141 445 7618

[Kamila@money mattersweb.co.uk](mailto:Kamila@money mattersweb.co.uk)  
<http://money mattersweb.co.uk/>

## NATIONAL SUPPORT

To keep updated on the latest information and advice please click on the links detailed below:-

### GOV.UK

UK Government Latest Information and Advice

You can keep updated on the position by reviewing the official UK Government information here:  
[www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public](http://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public)



NHS Scotland Latest Information and Advice

You can keep updated on the official NHS Scotland Information here: <https://www.nhsinform.scot/.../infections-and-poisoning/coronavirus-covid-19>

In order to keep you informed this HUB will be updated to reflect any changes

Latest updated 24/04/2020