

Our Ref: DH/DH

08 December 2017

Dear

RENT INCREASE CONSULTATION 2018/19

I refer to the above and our legal obligation to consult with tenants in respect of our annual rent increase effective from 1st April 2018.

This year we are consulting on 2 options for increase, option A that will increase rent levels by 3%. This is the rise needed to sustain all existing services or option B which will result in an increase of 3.5% but will provide the opportunity to implement enhanced services in areas where you feel are lacking.

You will find attached an information leaflet on how we arrived at our decision and also the effects of the increase. I would ask that you do give us back your feedback. You can do this either by returning the enclosed survey form to the office or completing it online at <https://www.surveymonkey.co.uk/r/88YY9MQ>. In addition to this, Housing Staff will be available on **Wednesday 20th December 2017 from 2pm to 7pm** to meet and discuss any comments you might have. Alternatively, you can phone or email with your views at a time that is convenient for you.

The consultation will remain open until **Monday 8th January 2018**. The Board of Management will consider feedback and comments before making a final decision on the level of increase. We will advise you of the outcome in February 2018.

Yours sincerely



Diane Hendry
Head of Housing Services