ARDENGLEN HOUSING ASSOCIATION LIMITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2023

Registered Housing Association No. HCB 219

Financial Conduct Authority No. 2339R(S)

Charity No. SC032542

RSM UK AUDIT LLP Chartered Accountants

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Registration Particulars:

Financial Conduct Authority	Co-operative and Community Benefit Societies Act 2014 Registered Number 2339R(S)
Scottish Housing Regulator	Housing (Scotland) Act 2010 Registered Number HCB219
Charity No.	Charities and Trustee Investment (Scotland) Act 2005 Scottish Charity Number SC032542

BOARD OF MANAGEMENT, EXECUTIVES AND ADVISORS

The members of the Board of Management of the Association who served during the year to 31 March 2023 and up to the date of signing of these financial statements were as follows:

Liz McKenzie Maureen Cope MBE Ann Marie Docherty Sharon Richford Karen McDonagh	(Chairperson)
Frank Young Mary Claire Eardley Mark Ingram Alex Warren Richard Mahon John Duncan	(Retired at AGM 20 September 2022) (Resigned at 24 January 2023) (Vice Chair)
Chukwudi Chuks-Nnadi Chinenye Anameje	(Co-opted October 2022) (Co-opted October 2022)

Company Secretary

David Byfield

Senior Management Team

David Byfield	Chief Executive Officer (Appointed 6 June 2022)
Audrey Simpson	Chief Executive Officer (Resigned 3 June 2022)
Lindsey Gemmill	Interim Director of Customer Services (Resigned 2 May 2023)
Suzanne Casey	Interim Director of Customer Services (Start date 1 May 2023)
Peter Kelly	Director of Asset Management
Karen Fee	Director of Finance, Digital and Corporate Services (Appointed
	12 December 2022)

Auditors

RSM UK Audit LLP Chartered Accountants 3rd Floor, Centenary House 69 Wellington Street GLASGOW, G2 6HG

Internal Auditors

Wylie & Bisset 168 Bath Street Glasgow, G2 4TP

Bankers

Bank of Scotland 82 Main Street Rutherglen Glasgow, G73 2HZ

Solicitors

TC Young, 7 West George Street, Glasgow, G2 1B

REPORT OF THE BOARD OF MANAGEMENT

The Board of Management present their report and audited financial statements for the year ended 31 March 2023.

Legal Status

Ardenglen Housing Association is a registered non-profit making organisation under the Co-operative and Community Benefit Societies Act 2014 No. 2339R (S). The Association is governed under its Rule Book. Ardenglen Housing Association is a Registered Scottish Charity, registration no. SC032542. Ardenglen Housing Association is registered with the Financial Conduct Authority, with the Office of the Scottish Charity Regulator (OSCR) as a Scottish Charity and the Scottish Housing Regulator (SHR) as a Register Social Landlord.

Overview

Ardenglen Housing Association is a social landlord and registered charity operating in the Castlemilk area of South Glasgow. Our offices and housing stock are positioned at the foot of Cathkin Braes Country Park and Cathkin Braes Mountain Bike Trails, being the highest point in Glasgow. Ardenglen Housing Association was formed in February 1990 with the aim of providing high quality social housing and large scale regeneration. The Association fully owns a subsidiary company Ardenglen Developments Limited; whose principal activity is the rental of office premises to the Association.

The principal business of Ardenglen Housing Association is the provision and management of affordable housing for rent. As of 31 March 2023 the Association owned 982 properties for social rent and 4 shared ownership properties. The Association also owns some commercial units, mainly 6 shop units on Tormusk Road.

Ardenglen's activities are primarily regulated by the Scottish Housing Regulator who publishes a Regulation Plan which sets out the level of engagement they will have for all social landlords on an annual basis.

In October 2022 the Association submitted its Annual Assurance Statement to the Scottish Housing Regulator (SHR). The Assurance Statement advised the SHR that the Association is fully compliant with the Regulatory Standards of Governance and Financial Management.

The Association carried out a collaborative exercise with the Board and Staff Team to develop a Strategic Map with the latest version covering 2021-24. The Strategic Map is now firmly embedded within the business and defines the Association's vision, purpose and values.

Our Purpose

"We are a leading not for profit, community-based landlord providing high quality homes and services for our customers in South Glasgow"

Our Vision

"By providing aspirational homes and high-quality services we will transform communities to enhance the quality of life for our customers"

Our Values

- Customer and Community Focused
- Accountable
- Making a Difference
- Innovative
- Equal access to services and opportunities for all
- Treating our customers with respect

Everything we do as an organisation flows from our Strategic Objectives:

- Services: Deliver first class customer services
- Financial & Leadership: Achieve robust financial management and governance excellence
- People: Empower, develop and engage our staff and Board
- Partnerships: Build strong collaborative relationships locally and nationally
- Communities: Provide quality homes, communities and sustainable tenancies

Strategy for Achieving Objectives

To be a great organisation we recognise that we need to get two things right. Firstly we need to keep our finances strong. If we don't, we can't achieve our vision and strategic objectives. Secondly and directly related to the first, we need to deliver the things our customers want and expect from their landlord and in a way that achieves value for money.

There is no doubt our operating environment will remain challenging with a number of external changes that are out with our control. However, with strong and effective governance, leadership and financial and treasury management, we can continue to thrive through challenging times. As an organisation we keep ourselves up to date with local, national, political and economic movement as well as future projections.

The key areas that are out with our control that impact on our business include changes to legislation, regulation, inflation, pension deficit and political factors such as Brexit. The Association has faced unprecedented challenges in delivering services during the covid-19 pandemic.

Moving forward, our strategic plan is about successfully navigating the future and leading a root a branch review of our services, policies, procedures and operating environment on the back of the pandemic. Customer input will be pivotal in shaping our services. We will strive to achieve governance excellence and strong leadership, clarity of vision and a culture committed to exceptional customer service all of which is underpinned by firm financial foundations.

We will develop a Communication Strategy to effectively engage with our customers to improve traditional communication channels and identify new ways for customers to connect with us to ensure continuous development of our digital platforms to enhance access to our services.

Business Model

Year on year we see increased pressure on our income and this drives our value for money culture. We need to achieve more with the resources we have available. The effective control of all operating costs and overheads is critical and over the last few years we have become leaner and more effective. We need to continue to drive value for money harder so that a more cost conscious culture is embedded whilst maintaining quality of services.

Financial strength and strong treasury management is critical to delivering our vision and objectives. Our focus is on making the right decisions for the long term and our plans for the future are built on delivering planned efficiencies and taking measured risks in order to achieve our objectives.

As a landlord, a developer and a provider of social and economic regeneration, we recognise that our customer expectations are changing and that we have to continuously improve our services. We must also recognise and be mindful of the changing demographics, particularly around an aging population. It is important that we know who our customers are, now and in the future, and ensure our services are accessible to all, identifying solutions to eradicate any barriers, or potential barriers.

The external environment has changed dramatically with public austerity measures meaning Ardenglen and our partners need to do more with less, demonstrate the value for money of our services and focus on performance.

A strong social ethos has been the backbone of our success; however this must be linked to a commitment to commercial efficiency, without which we would not have the resources to deliver those objectives.

Review of the business

The Association has undertaken independent reviews as part of a commitment to the Annual Assurance Process covering key business areas such as governance, asset management, investment, procurement and tenant safety. A holistic overview of key business areas has enabled a refreshed strategic approach to achieving service efficiency, value for money and affordable rents.

Ardenglen was pleased therefore that our 2022 Customer Satisfaction Survey reported that *"taking into account the accommodation and services Ardenglen provides*", 95% of customers thought this represented good Value for Money.

Overall satisfaction levels with Ardenglen's services sat at 94.5% in 2019 with minor movement to 94% in 2022. Satisfaction with the Repairs Service has remained high at 89% and 98% of tenants said Ardenglen was good at keeping them informed about services and outcomes.

Future Developments

Ardenglen's future prospects are directly linked to achieving success in the five strategic objectives we have set ourselves over the next five years:

Strategic Objective 1 - Services: Deliver first class customer services

Our customers need to be at the centre of everything we do and we want to provide reliable and valued services for them. We regularly ask our customers what is important to them and will respond

REPORT OF THE BOARD OF MANAGEMENT (Continued)

to their priorities in the development of our services. The Scottish Housing Charter sets out the standards and results we should achieve and we will work to continuously improve the outcomes for customers.

We are aware that customers put a high value on being kept informed and involved in decisions that affect them and we need to ensure we offer appropriate opportunities for participation. We are delighted that in our most recent tenant satisfaction survey, 98% of tenants said Ardenglen was good at keeping them informed about services and decisions. Our customers have been through a tough few years with austerity cuts and we know this will continue over the coming years. Welfare Reform continues to place a significant risk to our tenants and other residents. We continue to review our approach to Welfare Reform by setting out what we will do to mitigate the risk and support our tenants.

Going forward we will continue to develop our approach to how we engage with our customers, harness business intelligence to drive service improvements, and link this into our delivery plans.

We pride ourselves on being a listening and learning organisation. We value complaints and have a robust system and culture to ensure we learn when things do not go right. This feedback from customers is invaluable and gives us great insight for shaping services. We pride ourselves on minimising recurring complaints, truly demonstrating our commitment to continuous learning and improving.

We offer energy advice and welfare rights advice to our customers. These services are highly valued by customers and have been extremely successful over the past year to assist with income maximisation and energy support.

Strategic Objective 2 – Communities: provide quality homes, communities and sustainable tenancies

We recognise that repairs are often the service most valued by customers and we will keep working with our partners to continuously improve the service we deliver and ensure our homes are well maintained. The Association appointed two multi-trade contractors to deliver our day to day repairs service from the 2nd August 2021 as well as overseeing the works required when properties become empty to prepare them for allocating to a new tenant.

We know fuel poverty is a real concern for our customers. We have continued to improve the energy efficiency of our homes resulting in 100% compliance with the Energy Efficiency Standard for Social Housing (EESSH). We will continue to offer services to ensure our customers can access advice around fuel and tariffs.

The Scottish Housing Quality Standard (SHQS) was introduced in February 2004. It is the main way The Scottish Government measure housing quality in Scotland and means that social landlords must make sure their tenants homes:

- Are energy efficient, safe and secure
- Not seriously damaged
- Have kitchens and bathrooms that are in good condition

The Scottish Housing Regulator monitors SHQS progress from statistical returns and the Association has achieved 99.1% SHQS compliance.

Strategic Objective 3 – Financial & Leadership: Achieve robust financial management and governance excellence

We continue to operate in a volatile and uncertain environment. While this creates risk, our response is all about managing our threats and opportunities and creating an environment of '*No Surprises*.'

Strong and effective governance is fundamental to our success. We commissioned an independent governance review to demonstrate compliance against the Regulatory Standards of Governance and Financial Management. Our Board of Management have embedded a Governance Leadership Charter which makes a commitment to continue to develop and improve our governance, making us stronger for the future.

The Association has completed a series of audits carried out by specialist external consultants in relation to governance, tenant health & safety and our approach to the Annual Return on the Charter to ensure all arrangements in relation to each topic are robust, evidence based and reported to the Board periodically in order to tie into our annual assurance process.

In 2019 a new Regulatory Framework introduced the need to submit Annual Assurance Statements to the Scottish Housing Regulator. Our Board engaged in a robust process to measure compliance against the regulatory framework and submitted our Annual Assurance to the regulator (2022) stating that the Association:-

- Complies with the Scottish Housing Regulator's Standards of Governance and Financial Management;
- Complies with the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services;
- Complies with all Regulatory Requirements as set out in Chapter 3 of the Regulatory Framework including all relevant legislative duties.

Housing Associations in Scotland came under the Freedom of Information Act from November 2019. We developed new policies, procedures and systems to ensure our compliance in this area and continue to operate in a transparent manner responding to information requests on their individual merits.

Strategic Objective 4 – People: Empower, develop and engage our staff and Board

Every employee has a crucial role to play in delivering our objectives. We aim to continue to develop a culture of challenge and support to help our people succeed and develop and build their careers. We successfully achieved Investors in People Accreditation which is a reflection of the ongoing culture change programme within the Association. We have an ongoing process of improvement to ensure we continue to develop colleagues, instill a positive culture, systems, processes and behaviours to maximise our success, drive improvements in performance and explore innovative ways of working.

Strategic Objective 5 – Partnerships: Build strong collaborative relationships locally and nationally

National austerity measures have put our customers under unprecedented economic and social pressure. We are now the "anchor" organisation for our community and our community investment work is aimed at building partnerships to address vital "non-housing" issues such as health, work, learning and engagement.

Our Community Committee continue to deliver much needed services from the Maureen Cope Community Hall. Services included has been the delivery of our Pantry Plus project, which has saw the delivery of a weekly community meal.

The Community Committee are currently supporting the Castlemilk Pantry and its Pantry Plus project, aimed at building members and the wider community personal capacity and resilience. This project is mainly delivered from the Maureen Cope Community Hall which has enabled the delivery of various projects from Digital Inclusion to Up-cycling Workshops. The week's delivery is complimented by the delivery of community lunch that sees participants and the wider community come together to discuss local issues and celebrate successes.

Ardenglen are currently the lead partner responsible for the management of the funding award, including monitoring and evaluation.

The Investing in Communities Fund awarded a total of £122,117 in 2020 for a three-year period.

Glasgow City Council Communities Fund - for 22/23 we have an award of £48,365.

BIG Community Led awarded in 2021 for a three-year period a total of £130,819.

During this financial year we were successful in obtaining funding from the Energy Re-dress Scheme to deliver the Castlemilk Pantry Energy Advice project for a two-year period totaling £111,131.

Applications were made to continue the project for a further three year period. Successful bids were as follows:-

- Scottish Government ICF total of £328,708
- Glasgow City Council Communities Fund total of £152,349

We are now in year three of our funding award from the National Lottery – Community Led Fund (£44,168), which supports our Community Development Worker post and some elements of Pantry Plus. We are also in year two of funding award from Energy Re-dress Scheme (£55,541), which supports our Energy Advisor post and some small measure support.

Cost of Living funding was also secured from the following sources. Funding was utilised to support our Pantry members and Ardenglen tenants.

- Big Lottery Cost of Living Fund £20,000
- SFHA Fuel Support Fund £25,000

From previous funding support and partnerships such as Fuelbank, that were established to support fuel insecurity, we have been able to embed a programme of support within our longer term strategic support for our tenants and the wider community to ensure that households most vulnerable to fuel poverty receive direct support and advice, necessary to implement longer term behavioral change.

This will be undertaken through:

• Providing small-scale immediate support to minimise crises situations for the most vulnerable

- For those with extenuating circumstances (identified on a case-by-case basis), providing additional funding will ensure a level of comfort is met and reduce any immediate crises
- Providing longer-term support to develop the knowledge, skills and confidence of tenants and their households to take more control of their energy use and bills
- Providing support and advice to deal with fuel debt through re-payment agreements with suppliers and identification of eligible grants

Principal Risks and Uncertainties

There is no escaping the changing economic, political and social environment in which we now operate and the risks and demands which have resulted.

It is a regulatory requirement for the Board to base its decision on good quality information and advice and identify and mitigate risks to the organisation's purpose.

By managing our threats effectively, we will be in a stronger position to deliver our business objectives. By managing our opportunities well, we will be in a better position to provide improved services and achieve better value for money.

The Association has developed an organisational structure, a range of policies, procedures and comprehensive insurances, which together make up the Risk Management Strategy which aims to be transparent, co-ordinated, publicly credible and effective.

Regular review of the Risk Register ensures that we achieve our stated business and strategic planning aims and objectives. The resultant risk map is reviewed in detail by the Audit and Risk Sub Committee on a quarterly basis to consider actions to mitigate existing and emerging risks. The work of this Committee is reported to the Board of Management. The Associations "Top Five" Risks have been identified as:

Risk Description	Risk Mitigation Actions
Regulatory Compliance: Failure	(A) Independent governance self-assessment complete
to comply with the Regulation of	(B) Governance Action Plan
Social Housing in Scotland	(C) Training for Board and Staff on regulatory/governance
Framework	topics
	(D) Performance Management Framework
	(E) External audit and internal audit programme
	(F) Suite of governance policies and procedures in place
	including Code of Conduct and whistleblowing
	(G) Policies, procedures and reports have signposts to relevant
	regulatory standards
	(H) Schedule of regulatory returns and process to ensure
	submission within timescales
	(I) Tenant Satisfaction Survey
	(J) Robust Complaints procedures
	(K) Board appraisal process and outcomes
	(L) Robust approach to self-assessment and Annual
	Assurance Statements
	(M)Audit and Risk Sub Committee
	(N) Robust internal assurance register

[(O) Debugt Stool Condition date and sustain to measure and
	(O) Robust Stock Condition data and system to manage and maintain stock.
	(P) Procurement of H&S Advisor and Auditor
	(Q) Highest level of assurance achieved in recent internal audit
	on compliance with regulatory framework and Landlord
	Health & Safety with no recommendations identified
	ricalin a carety with the recommendations identified
Welfare Reform: Shift to direct	A) Welfare Reform Action Plan implemented
payment of benefit to tenants'	B) Regular messaging to reinforce responsibility to pay rent
results in loss of income through	C) Rent payment scenarios tested in business plan
non-payment of rent	D) Front line resources enhanced and Welfare Rights
	services
	E) Engaging with DWP, SFHA, GWSF and local RSL's
	F) Specialist software introduced to manage rent arrears
	effectively
	G) Applying for managed payments to landlord where
	applicable
	H) Monthly arrears audit to ensure compliance with
	procedures
	 New tenant arrears category to catch payment issues early
	J) Customers have access to local income maximisation
	support funded by AHA
	K) Food Pantry provides access to affordable healthy food
	with a positive impact on disposable income.
	L) Special feature in Newsletter on managing and minimising
	fuel costs. Regular features in newsletter to encourage
	DHP uptake, importance of engaging with staff and any
	benefit updates. M) Energy advisor now in place
Health & Safety: Failure to	A) Health and Safety roles and accountabilities clearly
comply with Health and Safety	defined
Regulations	B) Staff and Board training
	C) Adopt EVH H&S Landlord manual
	D) New H&S advisor and programme of audits
	E) H&S compliance reported to ARSC quarterly
	F) Fire Risk Assessments complete by external consultant
	G) New internal H&S Working Group
	 H) Gas servicing policy and procedure implemented and
	target met
	I) Action Plan prepared and consultants appointed to
	support delivery
	J) Procurement schedule and timely procurement of
	contractors
	 K) New independent SCS and asbestos surveys complete L) Locks changed on all common lofts in properties
	 Locks changed on all common lofts in properties constructed prior to 2000
	M) Asbestos Management Policy reviewed and staff training
	delivered
	 N) Independent Audit of office premises for covid safe
	working

Impact of Brexit: Costs increase for repairs and improvements resulting in reduction of programme or changes in specifications	 O) Following gas leak incident implementation of Improvement Action Plan 16/6/22 P) Following late gas servicing implementation of Improvement Action Plan 16/6/22 A) Close monitoring of contract and tender costs B) External cost consultant appointed C) Track current and forecast trends in costs D) Early review of programmes if costs increase E) Maintaining good communications with tenants if programmes likely to change F) Enhanced board reporting and performance against budget for high value contracts G) High quality housing with strong track record of investment H) Incorporated appropriate allowances for potential cost increases in business plan stress testing
The scope and size of change place strain on the Board's capacity and ability to prioritise work reasonably results in delays and deferrals in implementing the changes with falling morale among the whole Board and staff team	 A) New Board Souccession Hamming Strategy and annual Board appraisal process B) Board recruitment policy C) New Board members recruited D) Induction Process in place E) Governance Manual implemented F) Training on Code of Conduct and Role of the Board and CEO delivered G) Training and development plan following Board appraisal. H) Board appointed co-optee during period of regulatory engagement I) Extended remit of ARSC to incorporate performance monitoring J) Short life Policy Sub Committee established K) Board competencies and individual/collective skills assessments are being introduced L) Review delegated authority and provide training to the Board

Key Performance Indicators

The Association's relevant Key Performance Indicators (KPI's) are based on data submitted in the Annual Return on the Charter (ARC) an annual return made by all Registered Social Landlords to the Scottish Housing Regulator.

Table 1: Summary of Performance Outputs Reported in the ARC

			Scottish Average
Indicators	2022/23	2021/22	2022/23
Gross Rent Arrears (Indicator 27)	4.39%	3.77%	6.86%
Reactive Repairs "right first time" (Indicator 10)	96.70%	93.44%	87.80%
Satisfaction with Repairs Service (Indicator 12)	89.47%	92.71%	88.02%
Average time to complete Emergency Repair (Indicator 8)	2.55 hours	2.3 hours	4.17 hours
Average time to complete non- Emergency Repair (Indicator 9)	5.17 days	9.13 days	8.68 days
Number of times in the reporting year you did not meet your statutory duty to complete a gas safety check (Indicator 11)	2	1	No data
Anti-Social Behaviour cases resolved in target (Indicator 15)	100%	100%	94.21%
Average Time to re-let a property (Indicator 30)	15.10 days	24.50 days	55.61 days
Void Rent Loss (Indicator 18)	0.33%	0.54%	1.40%
SHQS Compliance	99.19%	97.56%	79.02%

The Board of Management is pleased to report that Ardenglen continues to perform extremely well against the relevant Scottish Average Benchmarks.

Further detailed KPI information as well as a useful KPI comparison tool can be found at <u>www.scottishhousingregulator.gov.uk</u>.

Financial Review

The Association made a surplus for the year of £244,605 (*2022: surplus £244,298*). During the year, £1,663,072 was invested in repairs and maintenance of the housing stock and £290,377 on component renewals.

Turnover of £4.8 million (2022: £4.65m) was generated in the year (of which £4.35 million relates to the income from the letting of properties at affordable rents). Rent increases during 2022/23 were 3.9%.

At 31 March 2023 £20.58 million was held in reserves.

The SHAPS pension scheme is now accounted for on a defined benefit basis. At 31 March 2023 the fair value of our share of the plan assets was a deficit of £174k (at 31 March 2022 unrecognized surplus of £33k). This has therefore resulted in an increase in the liability at 31 March 2023 of £207k.

Going Concern

The Board of Management has a reasonable expectation that the Association has adequate resources to continue in operational existence for the foreseeable future. The Association has significant cash reserves and a low gearing ratio (which looks at the level of assets to the level of debt) which further provides assurance that liabilities will be met in the long term.

The Senior Management Team have in place a strategic monitoring package to review corporate performance in terms of finance, operations, business services and asset management to assess

how the organisation is performing and more importantly initiate corrective action if required. This level of business insight will facilitate sensitivity analysis and re-profiling of financial forecasts where necessary to ensure the continued financial viability of the Association.

The Board of Management has reviewed the results for this year and also reviewed the projections for the next five years. On that basis the Board of Management has a reasonable expectation that the Association has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

Disclosure of Information to the Auditor

The members of the Board of Management at the date of approval of these financial statements have confirmed, as far as they are aware, that there is no relevant information of which the auditors are unaware. They confirm that they have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that it has been communicated to the auditors.

Auditor

A formal tender process for the provision of external audit services for 2023/24 is ongoing. The Board will nominate the appointment of the successful firm as external auditor at the AGM.

By Order of the Board of Management.

Name:	

Date: 19 September 2023

Board of Management's Statement of Responsibilities

The Co-operative and Community Benefit Societies Act 2014 and registered social housing legislation require the Board of Management to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Association and of the surplus or deficit for that period. In preparing these financial statements, the Board of Management is required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Association will continue in business.

The Board is responsible for instituting adequate systems of internal control and for:

- safeguarding assets
- taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Board is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Association and to enable it to ensure that the financial statements comply with the Co-operative and Community Benefit Societies Act 2014, The Housing (Scotland) Act 2010 and the Determination of Accounting Requirements – February 2019.

The Board of Management is responsible for the maintenance and integrity of the financial information included on the Ardenglen Housing Association website.

By Order of the Board of Management.

Name:

Date: 19 September 2023

THE BOARD OF MANAGEMENT'S STATEMENT OF INTERNAL FINANCIAL CONTROL

The Board of Management acknowledges their ultimate responsibility for ensuring that the Association has in place a system of controls that is appropriate for the business environment in which it operates. These controls are designed to give reasonable assurance with respect to:

- The reliability of financial information used within the Association, or for publication;
- The maintenance of proper accounting records; and
- The safeguarding of assets against unauthorised use or disposition.

It is the Board of Management's responsibility to establish and maintain systems of internal financial control. Such systems can only provide reasonable and not absolute assurance against material financial misstatement or loss or failure to meet objectives. Key elements of the Association's systems include ensuring that:

- Formal policies and procedures are in place, including the ongoing documentation of key systems and rules relating to the delegation of authority, which allow the monitoring of controls and restrict the unauthorised use of the Association's assets;
- Experienced and suitably qualified staff take responsibility for important business functions and annual appraisal procedures have been established to maintain standards of performance;
- Forecasts and budgets are prepared which allow the management team and the Board of Management to monitor key business risks, financial objectives and the progress being made towards achieving the financial plans set for the year and for the medium term;
- Quarterly financial management reports are prepared promptly, providing relevant, reliable and up to date financial and other information, with significant variances from budget being investigated as appropriate;
- Regulatory returns are prepared, authorized and submitted promptly to the relevant regulatory bodies;
- All significant new initiatives, major commitments and investment projects are subject to formal authorization procedures, through the Board of Management;
- The Board of Management receive reports from Senior Management and from the external and internal auditors to provide reasonable assurance that control procedures are in place and are being followed and that a general review of the major risks facing the Association is undertaken; and
- Formal procedures have been established for instituting appropriate action to correct any weakness identified through external or internal audit reports.
- An internal auditor has been appointed in accordance with the requirements of Guidance Note 97/06. An audit plan was set and completed for the year. The results of the work confirm that the Association has satisfactory procedures for managing its finances.

THE BOARD OF MANAGEMENT'S STATEMENT OF INTERNAL FINANCIAL CONTROL (continued)

The effectiveness of the Association's system of internal financial control has been reviewed by the Board of Management for the year ended 31 March 2023. No weaknesses were found in internal financial controls which resulted in material losses, contingencies, or uncertainties which require disclosure in these financial statements or in the auditor's report on the financial statements.

By Order of the Board of Management

Name:

Date: 19 September 2023

REPORT BY THE AUDITORS TO THE MEMBERS OF ARDENGLEN HOUSING ASSOCIATION LTD ON CORPORATE GOVERNANCE MATTERS

In addition to our audit of the Financial Statements, we have reviewed your statement on Pages 15 and 16 concerning the Association's compliance with the information required by the Regulatory Standards in respect of internal financial controls contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes which are issued by the Scottish Housing Regulator.

Basis of Opinion

We carried out our review having regard to the requirements to corporate governance matters within Bulletin 2006/5 issued by the Financial Reporting Council through enquiry of certain members of the Board of Management and Officers of the Association and examination of relevant documents. The Bulletin does not require us to review the effectiveness of the Association's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reason given for non-compliance.

Opinion

In our opinion the Statement on Internal Financial Control on pages 15 and 16 has provided the disclosures required by the relevant Regulatory Standards within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial controls and is consistent with the information which came to our attention as a result of our audit work on the Financial Statements.

RSM UK AUDIT LLP, Statutory Auditor Chartered Accountants Third Floor, Centenary House 69 Wellington Street Glasgow G2 6HG

Date:....

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ARDENGLEN HOUSING ASSOCIATION LIMITED

Opinion

We have audited the financial statements of Ardenglen Housing Association Limited (the 'Association') for the year ended 31 March 2023 which comprise the Statement of Comprehensive Income, the Statement of Financial Position, the Statement of Changes in Reserves, the Statement of Cashflows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2023 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies Act 2014, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements February 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board of Management's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt about the Association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board of Management with respect of going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Board of Management is responsible for the other

information contained within the annual report. Our opinion on the financial statements does not cover the other information and, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinion on other matters under the Co-operative and Community Benefit Societies Act 2014

In our opinion, the following continued to apply throughout the year of account:

- the reason given by the Board of Management in respect of a previous year of account for all subsidiaries to not be dealt with in the financial statements (having been approved by the FCA under section 99, subsection (3)); and
- the grounds given by the Board of Management for that reason.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- a satisfactory system of control over transactions has not been maintained; or
- the Association has not kept proper accounting records; or
- the financial statements are not in agreement with the books of account of the Association; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of the Board of Management

As explained more fully in the Statement of Board of Management's Responsibilities set out on page 13 the Board of Management is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board of Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Management either intends to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

The extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities are instances of non-compliance with laws and regulations. The objectives of our audit are to obtain sufficient appropriate audit evidence regarding compliance with laws and regulations that have a direct effect on the determination of material amounts and disclosures in the financial statements, to perform audit procedures to help identify instances of non-compliance with other laws and regulations that may have a material effect on the financial statements, and to respond appropriately to identified or suspected non-compliance with laws and regulations identified during the audit.

In relation to fraud, the objectives of our audit are to identify and assess the risk of material misstatement of the financial statements due to fraud, to obtain sufficient appropriate audit evidence regarding the assessed risks of material misstatement due to fraud through designing and implementing appropriate responses and to respond appropriately to fraud or suspected fraud identified during the audit.

However, it is the primary responsibility of management, with the oversight of those charged with governance, to ensure that the entity's operations are conducted in accordance with the provisions of laws and regulations and for the prevention and detection of fraud.

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud, the audit engagement team:

- obtained an understanding of the nature of the sector, including the legal and regulatory frameworks that the Association operates in and how the Association is complying with the legal and regulatory frameworks;
- inquired of management, and those charged with governance, about their own identification and assessment of the risks of irregularities, including any known actual, suspected or alleged instances of fraud;
- discussed matters about non-compliance with laws and regulations and how fraud might occur including assessment of how and where the financial statements may be susceptible to fraud.

As a result of these procedures we consider the most significant laws and regulations that have a direct impact on the financial statements are FRS 102, the Co-operative and Community Benefit Societies Act 2014, the Scottish Housing Acts and the Scottish Housing Regulator's Determination of Accounting Requirements – February 2019. We performed audit procedures to detect non-compliances which may have a material impact on the financial statements which included, reviewing financial statement disclosures.

The most significant laws and regulations that have an indirect impact on the financial statements are the the Housing (Scotland) Acts 2006, 2010, 2014, the Energy Efficiency Standard for Social Housing (EESSH) and the Scottish Charity Regulator (OSCR). We performed audit procedures to inquire of management and those charged with governance whether the Association is in compliance with these law and regulations and inspected correspondence with licensing or regulatory authorities.

The audit engagement team identified the risk of management override of controls and the existence, completeness and valuation of income as the areas where the financial statements were most susceptible to material misstatement due to fraud. Audit procedures performed included but were not limited to testing manual journal entries and other adjustments, evaluating the business rationale in

relation to significant, unusual transactions and transactions entered into outside the normal course of business, in relation to management override of internal controls. Audit procedures in relation to assertion risks for income included but were not limited to substantive analytical review to test the grant and rental income that was recognised, selecting a sample of rental income to assess whether it was recognised in accordance with rent review letters or signed tenancy agreements which agree to the housing management system and corroborating a sample of other income to supporting documentation.

A further description of our responsibilities for the audit of the financial statements is provided on the Financial Reporting Council's website at: <u>https://www.frc.org.uk/auditorsresponsibilities</u>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the Association's members as a body, in accordance with Part 7 of the Co-operative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members as a body, for our audit work, for this report, or for the opinions we have formed.

RSM UK Audit LLP Statutory Auditor Chartered Accountants Third Floor Centenary House 69 Wellington Street Glasgow G2 6HG

Date:

STATEMENT OF COMPREHENSIVE INCOME

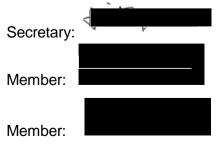
	Notes	2023	2022
		£	£
Turnover	2	4,820,532	4,649,217
Operating expenditure	2	(4,315,293)	(4,273,955)
Operating Surplus	2	505,239	375,262
(Loss)/gain on disposal of property, plant and equipment Interest receivable Interest and financing costs	9 6 7	(41,282) 4,883 (224,236)	43,568 220 (174,752)
Surplus Before Tax		244,605	244,298
Taxation Surplus for the Year			244,298
Actuarial (Loss)/gain in respect of pension scheme	23	(263,000)	419,000
Total Comprehensive Income for the Year	8	(18,395)	663,298

The accompanying notes form part of these financial statements.

STATEMENT OF FINANCIAL POSITION

	Notes	£	2023 £	2022 £
Fixed Assets		2	2	L
Housing properties Other fixed assets Investment in subsidiary	11.A 11.B 12		22,986,974 362,557 <u>1</u> 23,349,532	23,455,740 397,926 <u>1</u> 23,853,667
Current Assets				
Trade and other debtors Cash and cash equivalents	13	257,778 <u>4,878,585</u> 5,136,363		273,401 4,708,336 4,981,737
Current Liabilities				
Creditors: amounts falling due within one year	14	(1,231,308)		(1,271,343)
Net Current Assets			3,905,054	3,710,394
Total Assets Less Current Liabilities			27,254,586	27,564,061
Creditors: amounts falling due after more than one year	15		(6,478,742)	(6,944,817)
Provisions for liabilities Pension defined benefit liability Other provisions	23 19		(174,000) (20,199) (6,672,941)	- (19,172) (6,963,989)
Total Net Assets			20,581,644	20,600,072
Reserves Share capital Income and expenditure reserve	20		80 20,581,564 20,581,644	112 20,599,960 20,600,072

The financial statements on pages 25 to 46 were approved by the Board of Management and authorised for issue on 29 August 2023 and signed on its behalf by:



STATEMENT OF CHANGES IN RESERVES

	Income and expenditure reserve	Share Capital	Total
	£	£	£
Balance as at 31 March 2021 Issue of Shares Cancellation of Shares Other Comprehensive income Surplus for the year	19,936,662 - - - 663,297	112 - - - -	19,936,774 - - - 663,297
Balance at 31 March 2022	20,599,959	112	20,600,071

	Income and expenditure reserve	Share Capital	Total	
	£	£	£	
Balance as at 31 March 2022 Issue of Shares Cancellation of Shares Other Comprehensive income	20,599,960	112 3 (35)	20,600,072 3 (35)	
Surplus for the year	(18,395)		(18,395)	
Balance at 31 March 2023	20,581,565	80	20,581,645	

STATEMENT OF CASHFLOWS

	Notes	2023	2022
		£	£
Net cash generated from operating activities	21	1,064,491	1,019,717
Cash Flow from Investing Activities Purchase of tangible fixed assets Proceeds from sale of tangible fixed assets Grants received Interest received Net Cash (Used in) Investing Activities		(295,671) - <u>4,883</u> (290,788)	(126,542) 101,563 - 220 (24,759)
Cash Flow from Financing Activities Interest paid New secured loans Repayments of borrowings Decrease in share capital		(224,236) - (379,218) -	(163,750) - (421,076) -
Net Cash From/(Used) in Financing Activities		(603,454)	(584,826)
Net Increase/(Decrease) in Cash and Cash Equivalents		170,249	410,132
Cash and Cash Equivalents at Beginning of Year		4,708,336	4,298,204
Cash and Cash Equivalents at End of Year		4,878,585	4,708,336

	At 1 April 2022 £	Cash flows £	Other non- cash changes £	At 31 March 2023 £
Cash and cash equivalents				
Cash	4,708,336	170,249	-	4,878,585
Overdrafts	-	-	-	-
Cash equivalents	-	-	-	-
	4,708,336	170,249	-	4,878,585
Borrowings				
Debt due within one year	375,407	(379,218)	425,520	421,709
Debt due after one year	4,669,582	-	(425,520)	4,244,062
	5,044,989	(379,218)	-	4,665,771
Total	(336,653)	549,467	-	212,814

NOTES TO THE FINANCIAL STATEMENTS

1. Accounting Policies

Legal Status

The Association is registered under the Co-operative and Community Benefit Societies Act 2014 and is registered with the Scottish Housing Regulator under the Housing (Scotland) Act 2010. The address of the Company's registered office and principal place of business is 355 Tormusk Road, Castlemilk, Glasgow, G45 0HF.

The Association's principal activities are as described within the Report of the Board of Management. The nature of the Association's operations are as described within the Report of the Board of Management.

Ardenglen Housing Association Ltd meets the definition of a Public Benefit Entity.

Basis of Accounting

These financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice (UK GAAP) including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102"), the Housing SORP 2018 "Statement of Recommended Practice for Registered Housing Providers" and comply with the Determination of Accounting Requirements 2019, and under the historical cost convention.

The financial statements are prepared in Sterling (£).

Basis of Consolidation

Ardenglen Housing Association Limited and its non-registered subsidiary (Ardenglen Developments Limited) comprise a group. The Association has obtained exemption from the Financial Conduct Authority from producing Consolidated Financial Statements as provided by Section 99 (3a) of the Co-operative and Community Benefit Societies Act 2014. The accounts represent the results of Ardenglen Housing Association Limited and not of the group. Ardenglen Developments Limited is a subsidiary trading company and did not generate a significant level of financial results from a group perspective.

Critical Accounting Estimates and Areas of Judgement

Preparation of the financial statements requires management to make critical judgements and estimates concerning the future. Estimates and judgements are continually evaluated and are based on historical experience, advice from qualified experts and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are included below:

Useful lives of property;

- Management reviews its estimate of the useful lives of depreciable assets at each reporting date based on the asset management projections and reactive repairs expenditure.
- SHAPS pension scheme valuation; underlying actuarial assumptions made by TPT.

• Bad debt provision; based on historic trends. NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

Going Concern

The Board of Management has reviewed the results for this year and also reviewed the projections for the next five years. On that basis the Board of Management has a reasonable expectation that the Association has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements. The Association has healthy cash reserves, is achieving covenant compliance to date and forecasted, and has the capacity to access further borrowing for future projects/developments. The Association is taking steps to improve recovery of rent arrears which have increased due to the increase in cost of living. Furthermore the Association is actively monitoring the impact of inflation and interest rate rises in relation to its cost base to facilitate scenario planning and ensure robust mitigation strategies are in place.

Turnover and Revenue Recognition

Turnover comprises rental and service charge income receivable in the period, income from shared ownership first tranche sales, sale of properties built for sale, other services provided at the invoice value (excluding VAT) and revenue grants receivable in the period.

Rental income is recognised from the point when properties under development reach practical completion or otherwise become available for letting, net of any voids.

Income from first tranche sales and sales of properties built for sale is recognised at the point of legal completion of the transaction.

Revenue grants are receivable when the conditions for receipt of agreed grant funding have been met.

Government Grants

Government grants include grants receivable from the Scottish Government, local authorities and other government bodies. Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received.

Government grants received for housing properties are recognised in income over the useful economic life of the structure of the asset under the accruals model.

On disposal of an asset for which government grant was received, if there is no obligation to repay the grant, then any unamortised grant remaining is derecognised as a liability and recognised as income. Where there is a requirement to repay a grant a liability is included in the Statement of Financial Position to recognise this obligation.

Other Grants

Grants received from non-government sources are recognised using the performance model. Grants are recognised as income when the associated performance conditions are met.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

Other Income

Interest income

Interest income is accrued on a time-apportioned basis, by reference to the principal outstanding at the effective interest rate.

Tangible Fixed Assets – Housing Properties

Housing properties are properties for the provision of social housing or to otherwise provide social benefit and are principally properties available for rent and shared ownership.

Completed housing and shared ownership properties are stated at valuation less accumulated depreciation on the components other than structure.

Works to existing properties which replace a component that has been treated separately for depreciation purposes, along with those works that enhance the economic benefits of the assets, are capitalised as improvements. Such enhancements can occur if improvements result in either:

- An increase in rental income;
- A material reduction in future maintenance costs; or
- A significant extension to the life of the property.

Shared ownership properties are split proportionally between fixed assets and current assets based on the element relating to expected first tranche sales. The first tranche proportion is classed as a current asset and related sales proceeds are included in turnover.

The remaining element is classed as a fixed asset and included in housing properties at cost, less any provisions needed for depreciation or impairment. Where the first tranche has been sold prior to the acquisition of the properties, these are included in fixed assets only.

Depreciation of Housing Properties

Freehold land or assets under construction are not depreciated.

The Association separately identifies the major components of its housing properties and charges depreciation so as to write-down the cost of each component to its estimated residual value, on a straight line basis over the following years:

Structure	60 years
Land	Nil
Assets under construction	Nil
Windows	50 years
Kitchens	20 years
Bathrooms	30 years
Boilers	15 years

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

Impairment of Fixed Assets

An assessment is made at each reporting date of whether there are indications that a fixed asset (including housing properties) may be impaired or that an impairment loss previously recognised has fully or partially reversed. If such indications exist, the RSL estimates the recoverable amount of the asset.

Shortfalls between the carrying value of fixed assets and their recoverable amounts, being the higher of fair value less costs to sell and value-in-use of the asset based on its service potential, are recognised as impairment losses in the statement of comprehensive income.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Reversals of impairment losses are recognised in income and expenditure. On reversal of an impairment loss, the depreciation or amortisation is adjusted to allocate the asset's revised carrying amount (less any residual value) over its remaining useful life.

Other Tangible Fixed Assets

Tangible fixed assets are initially measured at cost, net of depreciation and any impairment losses. Depreciation is provided on all tangible fixed assets, other than freehold land and investment properties, at rates calculated to write off the cost or valuation of each asset to its estimated residual value on a straight line basis over its expected useful life, as follows:

Freehold buildings Fixtures, fittings and equipment over 30 years 4 years

Residual value is calculated on prices prevailing at the reporting date, after estimated costs of disposal, for the asset as if it were at the age and in the condition expected at the end of its useful life.

Borrowing Costs

General and specific borrowing costs directly attributable to the acquisition and construction of qualifying properties are added to the cost of those properties until such a time as the properties are ready for their intended use or sale.

All other borrowing costs are expensed as incurred.

Taxation

Ardenglen Housing Association Limited has charitable status and is registered with the Office of Scottish Charities Regulator and is therefore exempt from paying Corporation Tax on charitable activities.

VAT

The Association is VAT registered, however a large proportion of income, namely rents, is exempt for VAT purposes therefore giving rise to a Partial Exemption calculation. Expenditure is shown inclusive of VAT.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

Employee Benefits

The costs of short-term employee benefits are recognised as a liability and an expense. Employees are entitled to carry forward up to 5 days of any unused holiday entitlement at the reporting date. The cost of any unused entitlement is recognised in the period in which the employee's services are received.

The best estimate of the expenditure required to settle an obligation for termination benefits is recognised immediately as an expense when the Association is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

Retirement Benefits

Defined benefit plans

The scheme assets are measured at fair value. Scheme liabilities are measured on an actuarial basis using the projected unit credit method and are discounted at appropriate high quality corporate bond rates.

The current service cost and costs from settlements and curtailments are charged against operating surplus. Interest is calculated on the net defined benefit liability. Refer to Note 23 for more details.

Defined contribution plans

The SHAPS offers a defined contribution option which some employees take advantage of. For defined contribution schemes the amount charged to income and expenditure is the contributions payable in the year. Differences between contributions payable in the year and contributions actually paid are shown as either accruals or prepayments.

Financial Instruments

The Association has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102, in full, to all of its financial instruments.

Financial assets and financial liabilities are recognised when the Association becomes a party to the contractual provisions of the instrument, and are offset only when the Association currently has a legally enforceable right to set off the recognised amounts and intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

Financial assets

Debtors

Debtors which are receivable within one year and which do not constitute a financing transaction are initially measured at the transaction price. Trade debtors are subsequently measured at amortised cost, being the transaction price less any amounts settled and any impairment losses.

Where the arrangement with a trade debtor constitutes a financing transaction, the debtor is initially and subsequently measured at the present value of future payments discounted at a market rate of interest for a similar debt instrument.

A provision for impairment of debtors is established when there is objective evidence that the amounts due will not be collected according to the original terms of the contract. Impairment losses are recognised in profit or loss for the excess of the carrying value of the trade debtor over the present value of the future cash flows discounted using the original effective interest rate. Subsequent reversals of an impairment loss that objectively relate to an event occurring after the impairment loss was recognised, are recognised immediately in income and expenditure.

Financial liabilities

Trade creditors

Trade creditors payable within one year that do not constitute a financing transaction are initially measured at the transaction price and subsequently measured at amortised cost, being the transaction price less any amounts settled.

Where the arrangement with a trade creditor constitutes a financing transaction, the creditor is initially and subsequently measured at the present value of future payments discounted at a market rate of interest for a similar instrument.

Borrowings

Borrowings are initially recognised at the transaction price, including transaction costs, and subsequently measured at amortised cost using the effective interest method. Interest expense is recognised on the basis of the effective interest method and is included in interest payable and other similar charges.

Commitments to receive a loan are measured at cost less impairment.

Derecognition of financial assets and liabilities

A financial asset is derecognised only when the contractual rights to cash flows expire or are settled, or substantially all the risks and rewards of ownership are transferred to another party, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party. A financial liability (or part thereof) is derecognised when the obligation specified in the contract is discharged, cancelled or expires.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

Derecognition of financial assets and liabilities (Continued)

Provisions

Provisions are recognised when the Association has an obligation at the reporting date as a result of a past event which it is probable will result in the transfer of economic benefits and that obligation can be estimated reliably.

Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2. Particulars of Turnover, Operating Costs and Operating Surplus or Deficit

	Note	Turnover f	Operating Costs f	Operating Surplus/ (Deficit) f	Operating Surplus/ (Deficit) 2022 f
Social lettings	3	4 ,388,504	(3,946,824)	4 41,680	316,560
Other activities	4	432,028	(368,469)	63,559	58,702
Total	-	4,820,532	(4,315,293)	505,239	375,262
2022	_	4,649,217	(4,273,955)	375,262	

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

3. Particulars of Turnover, Operating Costs and Operating Surplus from Affordable Letting Activities

	General Shared Needs Ownership Housing		2023 Total	2022 Total	
	£	£	£	£	
Rent receivable net of identifiable service charges Service charges	4,345,857	8,172	4,354,029	4,189,617	
Gross income from rents and service charges	4,345,857	8,172	4,354,029	4,189,617	
Less: Rent loss from voids	(18,376)	-	(18,376)	(27,549)	
Net income from rents and service charges Grants released from deferred Income Grants from Scottish Ministers	4,327,481 40,555 12,296	8,172	4,335,653 40,555 12,296	4,162,068 40,555 38,725	
Total turnover from affordable letting activities	4,380,332	8,172	4,388,504	4,241,348	
Management and maintenance administration costs Service costs	2,020,223	3,636	2,023,859	1,985,413 -	
Planned and cyclical maintenance including major repairs costs Reactive maintenance costs Bad debts – rents and service charges Depreciation of affordable let properties	149,061 1,032,268 23,775 715,101	2,760	149,061 1,032,268 23,775 717,861	272,177 963,008 2,206 701,984	
Operating Costs for affordable letting activities	3,940,428	6,396	3,946,824	3,924,788	
Operating Surplus for affordable letting Activities	439,904	1,776	441,680	316,560	
2022	314,590	1,970	316,560		

The amount of service charges receivable on housing accommodation not eligible for Housing Benefit was £-nil (2022 - £nil).

The Association did not provide supported housing during the year.

ARDENGLEN HOUSING ASSOCIATION LTD For the year ended 31 March 2023 NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

4. Particulars of Turnover, Operating Costs and Operating Surplus from Other Activities

	Grants from Scottish Ministers	Other revenue grants	Supporting people income	Other income	Total Turnover	Operating costs – bad debts	Other operating costs	Operating surplus or (deficit)	Operating surplus or (deficit) for previous period of account
	£	£	£	£	£	£	£	£	£
Wider role activities undertaken to support the community, other than the provision,									
construction and management of housing Care and repair	70,650	200,893		70,816	342,359		348,972	(6,613)	(4,826)
Factoring				1,490	1,490		2,591	(1,101)	(880)
Support activities									-
Care activities									-
Contracted out activities undertaken for registered social landlords									-
Contracted out activities undertaken for other organisations									-
Developments for sale to registered social landlords									
Developments and improvements for sale to									-
other organisations									-
Uncapitalised development administration									
costs				00 470	00 470		40.000	74 070	-
Other activities				88,179	88,179		16,906	71,273	64,408
Total from other activities	70,650	200,893		160,485	432,028		368,469	63,559	58,702
2022	61,917	167,138	-	178,814	407,869	-	349,167	58,702	

Included within other activities are other rental income of £66,780 (2022 - £62,177) and the release of housing benefit received of £nil (2022 - £nil).

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

No 429 1 254 4 13 291 992 2022 £ 220
429 1 254 4 13 291 992 2022 £
1 254 4 13 291 992 2022 £
254 4 13 291 992 2022 £
4 13 291 992 2022 £
4 13 291 992 2022 £
13 291 992 2022 £
291 992 2022 £
992 2022 £
£
220
2022
£
163,752
11,000
174,752
174,752
2022
£
701,984
40,634
(43,568)
d non-audit
- - -

	2023	2022
	£	£
Audit services - statutory audit of the Association	12,585	13,728

10.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

9. Surplus or Deficit on Sale of Fixed Assets – Housing Properties

Disposal proceeds Carrying value of fixed assets Capital grant repaid Surplus/(Deficit)	2023 £ - (41,282) (41,282) - (41,282)	2022 £ 101,563 (57,995) 43,568 - 43,568
. Employees The average monthly number of full time equivalent persons (including key management personnel) employed by the Association during the year was:	2023 No.	2022 No.
Office and Management/Administration	21.8 21.8	<u>22.1</u> 22.1
Staff costs for the above persons: Wages and salaries Social security costs Other pension costs and current service cost (note 23) Defined contribution pension cost Agency Staff	2023 £ 767,699 79,113 (12,011) 122,374 72,056 1,029,231	2022 £ 800,126 66,362 492 109,171 73,936 1,050,087

Key management personnel are composed of the Board of Management and the Senior Management Team.

There were the following key management personnel who received emoluments (excluding pension contributions) in excess of £60,000 within the following ranges:

	2023 No.	2022 No.
£60,000 - £69,999	-	1
£70,000 - £79,999	1_	1

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

10. Employees (continued)

	2023 £	2022 £
Aggregate gross emoluments for key management personnel	192,290	190,985
Aggregate emoluments for key management personnel (excluding pension contributions)	160,637	164,079
Emoluments paid to former key management personnel		48,454
The emoluments of the Chief Executive (excluding pension contributions)	91,301	73,809
Aggregate pension contributions in relation to key management personnel	13,847	26,906

No payment or fees or other remuneration was made to the Board members during the year. The Association operates a salary sacrifice scheme to all members of the pension scheme.

11.A Tangible Fixed Assets – Housing Properties

	Social Housing Properties Held for Letting	Housing Properties For Letting Under Construction	Completed Shared Ownership Housing Properties	Total Housing Properties
Cost	£	£	£	£
1 April 2022	30,022,540	-	86,684	30,109,224
Additions	1,800	-	-	1,800
Works to existing properties	288,577	-	-	288,577
Disposals	(100,603)	-	-	(100,603)
31 March 2023	30,212,314	-	86,685	30,298,997
Depreciation and impairment 1 April 2022 Depreciation charged in year Released on disposal	6,631,791 715,101 (59,322)	- -	21,693 2,780 -	6,653,484 717,881 (59,322)
Transfer				
31 March 2023	7,287,570	-	24,473	7,312,023
Net book value				
31 March 2023	22,924,744		62,232	22,986,976
31 March 2022	23,390,749		64,991	23,455,740

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

11.A Tangible Fixed Assets – Housing Properties (continued)

	2023 £	2022 £
Value of land included in cost	3,342,017	3,342,017
The amount of capitalised interest during the year was	s £nil (2022 £nil).	
Expenditure on Works to Existing Properties	2023 £	2022 £
Improvement work capitalised Replacement component spend capitalised Amounts charged to income and expenditure Total major repairs spend	1,800 288,577 <u>28,569</u> <u>318,946</u>	2,479 119,281 <u>91,640</u> 213,400

11.B Tangible Fixed Assets Other

Orașt	Freehold property £	Computers and Office Equipment £	Furniture, fixtures and fittings £	Total £
Cost	0.40 570			
1 April 2022	948,572	306,964	105,703	1,361,239
Additions		3,914	1,380	5,294
31 March 2023	948,572	310,878	107,083	1,366,533
Depreciation and impairment 1 April 2022 Depreciation charged in year 31 March 2023	562,687 31,649 594,336	295,383 8,208 303,591	105,243 806 106,049	963,313 40,663 1,003,976
Net book value	054.000	7 000	4 004	000 557
31 March 2023	354,236	7,290	1,031	362,557
31 March 2022	385,885	11,581	460	397,926

ARDENGLEN HOUSING ASSOCIATION LTD For the year ended 31 March 2023 NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

12. Subsidiary Undertakings

The Association's subsidiary undertakings are:

Name of undertaking	Class of shareholding	Proportion of nominal value held directly	Nature of Business
Ardenglen Developments Limited	Ordinary	100%	Renting of office space to the Association.

13. Debtors

		2023 £	2022 £
Amounts falling due w	vithin one year:		
Rent and service charge	es receivable	167,135	179,989
Less: provision for bad	and doubtful debts	(81,393)	(67,140)
		85,742	112,849
HAG receivable		-	-
Other debtors		11,760	16,015
Prepayments and accru	ied income	160,274	144,537
		257,776	273,401

14. Creditors: Amounts Falling due Within One Year

	2023	2022
	£	£
Debt (note 17)	421,709	375,407
Rent and service charges received in advance	96,441	92,935
Deferred capital grants (note 16)	40,555	40,555
Trade creditors	228,403	340,354
Other creditors	167,178	177,803
Accruals and deferred income	277,022	244,289
Amounts due to Group undertakings	-	-
	1,231,308	1,271,343

ARDENGLEN HOUSING ASSOCIATION LTD For the year ended 31 March 2023 NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

15. Creditors: Amounts Falling due After More than One Year

	Debt (note 17) Other Creditors Deferred capital grant (note 16)	2023 £ 4,244,062 - - 2,234,680 6,478,742	2022 £ 4,669,582 - <u>2,275,235</u> 6,944,817
		2023 £	2022 £
	Included in creditors are: Amounts repayable by instalments within five years Amounts repayable by instalments falling due after more	3,518,829	3,549,129
	than five years	2,959,913	3,395,688
16.	Deferred Capital Grant		
		2023	2022
	As at 1 April Grant received in the year Capital grant released As at 31 March	£ 2,315,790 - (40,555) 2,275,235	£ 2,356,345 - (40,555) 2,315,790
	Amounts to be released within one year Amounts to be released in more than one year	40,555 2,234,680 2,275,235	40,555 2,275,235 2,315,790
17.	Debt Analysis – Borrowings		
		2023 £	2022 £
	Creditors: amounts falling due within one year: Bank loans	421,709	375,407
	Creditors: amounts falling due after more than one year: Bank loans Total	4,244,062	4,669,582 5,044,989

Borrowings are denominated and repaid in pounds sterling, have contractual interest rates that are either fixed rates or variable rates linked to bank base rate, and do not contain conditional returns or repayment provisions other than to protect the lender against credit deterioration or changes in relevant legislation or taxation.

Bank Borrowings are secured by specific charges on the Association's properties and are repayable at rates of interest ranging from 5.45% to 6.85% (2022 – 1.09% to 5.62%). The Association makes monthly and quarterly repayments of the bank borrowings.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

17. Debt Analysis – Borrowings – (continued)

Based on the lender's earliest repayment date, borrowings are repayable as follows:

		2023 £	2022 £
	Due within one year	421,709	375,407
	Due in one year or more but less than two years	347,074	369,672
	Due between two and five years	937,075	904,222
	Due more than five years	2,959,913	3,395,688
		4,665,771	5,044,989
18.	Financial Instruments Financial assets:	2023 £	2022 £
	Debt instruments measured at amortised cost	5,136,362	4,981,738
	Financial liabilities:		
	Measured at amortised cost	7,904,250	8,235,332
19.	Other Provisions		

	Holiday
	pay
	£
1 April 2022	19,172
Utilised in the year	(19,172)
Additional provision in year	20,199
31 March 2023	20,199

Holiday Pay

This represents holiday accrued as a result of services rendered in the current period and which employees are entitled to carry forward. The provision is measured as the statutory cost payable for the period of absence.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

20. Share Capital & Reserves

21.

The Association is limited by guarantee and consequently has no share capital. Each of the Association's members agrees to contribute £1 in the event of the Association winding up.

	2023 Number	2022 Number
Number of members		
1 April 2022	112	112
Joined during the year	3	-
Left during year	(35)	
31 March 2023	80	112
Reconciliation of Surplus to Net Cash Generated From /(Used in) Operations		
	2023	2022
	£	£
Surplus for the year	244,605	244,298
Adjustments for non-cash items:		
Depreciation of tangible fixed assets	758,523	742,619
Amortisation of deferred grant	(40,555)	(40,555)
Shares cancelled	(35)	-
Defined benefit pension schemes	(89,000)	(149,000)
Fair value (gains)/losses on financial instruments	-	-
Increase/(decrease) in other provisions	1,024	(7,159)
loss on disposal of tangible fixed assets	41,282	(43,568)
Interest receivable	(4,883)	(220)
Interest payable	224,236	174,752
Taxation	-	
Operating cash flows before movements in working capital	1,135,197	921,167
Decrease in trade and other debtors	15,624	33,806
Increase in trade and other creditors	(86,330)	64,744
Cash generated from / (used in) operations	1,064,491	1,019,717
Cash and Cash Equivalents		
	2023	2022
	£	£
Cash and cash equivalents represent:-	0.040.447	0.070.000
Cash at bank	3,049,147	2,878,898
Short-term deposits	1,829,438	1,829,438
Overdraft	-	-
	4,878,585	4,708,336

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

22. Capital Commitments and Other Contractual Obligations

	2023	2022
	£	£
Capital expenditure contracted for but not provided in the		
financial statements	-	-
Expenditure authorised by the board, but not contracted		-

23. Retirement Benefits

The company participates in the Scottish Housing Associations' Pension Scheme (the Scheme), a multi-employer scheme which provides benefits to some 150 non-associated employers. The Scheme is a defined benefit scheme in the UK.

The Scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The last triennial valuation of the scheme for funding purposes was carried out as at 30 September 2021.

The Scheme is classified as a 'last-man standing arrangement'. Therefore, the Association is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the Scheme. Participating employers are legally required to meet their share of the Scheme deficit on an annuity purchase basis on withdrawal from the Scheme.

The Association has been notified by the Trustee of the Scheme that it has performed a review of the changes made to the Scheme's benefits over recent years. The Trustee has been advised to seek clarification from the Court on potential changes to the pension liability. This process is ongoing and the Association understands that the matter is unlikely to be resolved before the end of 2024 at the earliest. It is recognised that this could potentially impact the value of Scheme liabilities, but until the outcome of the Court process is known, it is not possible to calculate the impact on the liabilities of this issue, particularly on an individual employer basis, with any accuracy for the purposes of the 31 March 2023 financial statements. Accordingly no adjustment has been made in these financial statements in respect of this potential issue.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

23. Retirement Benefits - Continued

Present values of defined benefit obligation, fair value of assets and defined benefit asset (liability)

	31 March 2023 (£000s)	31 March 2022 (£000s)
Fair value of plan assets	3,653	5,743
Present value of defined benefit obligation	3,827	5,710
Surplus (deficit) in plan	(174)	33
Unrecognised surplus	-	33
Defined benefit asset (liability) to be recognized	(174)	-
Deferred tax	-	-
Net defined benefit asset (liability) to be recognized	-	-

Reconciliation of the Impact of the Asset Ceiling

	Period ended 31 March 2023 (£000s)
Impact of asset ceiling at start of period	33
Effect of the asset ceiling included in net interest cost	2
Actuarial losses (gains) on asset ceiling	(35)
Impact of asset ceiling at end of period	-

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

23. Retirement Benefits - (Continued)

Reconciliation of Opening and Closing Balances of the Defined Benefit Obligation

	Period from 31 March 2022 to 31 March 2023 (£000s)
Defined benefit obligation at start of period	5,710
Current service cost	-
Expenses	5
Interest expense	158
Contributions by plan participants	-
Actuarial losses (gains) due to scheme experience	(31)
Actuarial losses (gains) due to changes in demographic assumptions	(77)
Actuarial losses (gains) due to changes in financial assumptions	(1,854)
Benefits paid and expenses	(84)
Liabilities acquired in a business combination	-
Liabilities extinguished on settlements	-
Losses (gains) due to benefit changes	-
Exchange rate changes	-
Defined benefit obligation at end of period	3,827

Reconciliation of Opening and Closing Balances of the Fair Value of Plan Assets

	Period from 31 March 2022 to 31 March 2023 (£000s)
Fair value of plan assets at start of period	5,743
Interest income	160
Experience on plan assets (excluding amounts included in interest income) - gain (loss)	(2,260)
Contributions by the employer	94
Contributions by plan participants	-
Benefits paid and expenses	(84)
Exchange rate changes	-
Fair value of plan assets at end of period	3,653

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

23. Retirement Benefits – (Continued)

The actual return on the plan assets (including any changes in share of assets) over the period from 31 March 2022 to 31 March 2023 was (£2,100,000).

Defined Benefit Costs Recognised in Statement of Comprehensive Income (SOCI)

	Period from 31 March 2022 to 31 March 2023 (£000s)
Current service cost	-
Expenses	5
Net interest expense	-
Losses (gains) on business combinations	-
Losses (gains) on settlements	-
Losses (gains) on curtailments	-
Losses (gains) due to benefit changes	-
Defined benefit costs recognised in statement of comprehensive income (SoCI)	5

Defined Benefit Costs Recognised in Other Comprehensive Income

	Period from 31 March 2022 to 31 March 2023 (£000s)
Experience on plan assets (excluding amounts included in net interest cost) - gain (loss)	(2,260)
Experience gains and losses arising on the plan liabilities - gain (loss)	31
Effects of changes in the demographic assumptions underlying the present value of the defined benefit obligation - gain (loss)	77
Effects of changes in the financial assumptions underlying the present value of the defined benefit obligation - gain (loss)	1,854
Total actuarial gains and losses (before restriction due to some of the surplus not being recognisable) - gain (loss)	(298)
Effects of changes in the amount of surplus that is not recoverable (excluding amounts included in net interest cost) - gain (loss)	35
Total amount recognised in other comprehensive income - gain (loss)	(263)

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

24. Related Party Transactions

Various Board of Management members are also tenants of the Association. Their tenancies are on normal commercial terms. During the year £30,402 (2022: £22,010) of rent was receivable from these tenant members. At the year-end there were £136 (2022: £306) of rent arrears due from these tenant members.

During the year £19,596 (2022: £19,596) of rent was paid to the Association's subsidiary Ardenglen Developments Ltd. During the year £600 (2022: £600) management fee was receivable from the Association's subsidiary Ardenglen Developments Ltd.

Amounts outstanding are unsecured, non-interest bearing and will be settled in cash. No guarantees have been given or received. No expense has been recognised in the year (2022: £nil) in respect of bad debts from related parties.